6:00 PM – 6:15 PM  Welcome – John W. Phillips (VP, VETLANTA)
National Anthem – Janice Ivery

6:15 PM – 6:17 PM  Introduction of Host Speaker (Yolanda Wilson, Deloitte/VETLANTA)

6:17 PM – 6:30 PM  Host Comments – Eric Nelson (Deloitte)


6:35 PM – 6:45 PM  VETLANTA/VA Partnership – Annette Walker (VA)

6:45 PM – 6:50 PM  Introduction of Gary Compton and Gary Herber – Beau Chatham (SHARE)

6:50 PM – 7:00 PM  VA Choice – Gary Compton

7:00 PM – 7:10 PM  Testimonial: Gary Herber

7:10 PM – 7:12 PM  Introduction of Keynote - Jackie Breitenstein (SHARE)

7:12 PM – 7:25 PM  Keynote Address – Dr. Russell Gore

7:25 PM – 7:30 PM  Closing Comments – Beau Chatham (SHARE)
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CELEBRATE
HONOR
REMEMBER
Yolanda Wilson
Deloitte
Vetlanta
Host Comments

Eric Nelson
Principal

Deloitte
DELOITTE PROUDLY RECOGNIZES THE REMARKABLE TALENT, CONTRIBUTIONS, AND VALUE OF OUR VETERANS.
Healthcare Pillar Update

VETLANTA
2017 Q4 Summit

Jackie Breitenstein
CELEBRATE
HONOR
REMEMBER

Annette Walker
CELEBRATE
HONOR
REMEMBER

Healthcare Pillar

Beau Chatham

Warrior Life Services
Helping ALL Warriors Move Forward!
Temporary Program began August 1, 2014 for 3 years or until funding is exhausted

Third Party Administrator (Health Net)

For information:
http://www.va.gov/opa/choiceact

To set up an appointment or obtain a replacement card:
Call 866-606-8198
Hours of operation are:
Monday – Friday 8am-10pm, except Federal Holidays
A Veteran must be enrolled in VA healthcare and meet one of the surrounding criteria.

**Wait-Time (30 Days)**

The Veteran is informed by his/her local VA medical facility that they are not able to schedule an appointment for care either:
- Within 30 days of the date the Veteran’s physician determines the Veteran needs to be seen, or
- Within 30 days of the date the Veteran wishes to be seen

**No full-service VA facility**

The Veteran lives in a state or territory without a full-service VA medical facility and lives more than 20 miles from such a facility. This applies to Veterans who live in Alaska, Hawaii, New Hampshire, Guam, America Samoa, Commonwealth of the Northern Mariana Islands, or the U.S. Virgin Islands. *(Note that the Veteran is not eligible under this criterion if he/she lives in New Hampshire and within 20 miles of the White River Junction VAMC.)*

**Distance**

The closest VA medical facility where the Veteran can see a full-time primary care physician is more than 40 miles driving distance from his/her home.

**Unique Travel**

The Veteran has to travel by air, boat, or ferry to the nearest VA medical facility.

**Unusual or Excessive Burden**

The Veteran faces an unusual or excessive burden in traveling to a VA medical facility based on geographic challenges, environmental factors, a medical condition, the nature or frequency of the care needed, and whether an attendant is needed.

Most Veterans must call 866-606-8198 to verify eligibility and set up an appointment. Veterans who qualify under the wait-time requirement will be contacted by VA partners directly to set up an appointment. Visit www.va.gov/opa/choiceact for more information or to chat live with a VA representative.
Wait Time

- > 30 after CID (VCL)
- > 90 days for new patient (EWL)
- Opt-in / Opt-out when scheduled
- NVCC upload eligibility form and medical records
  - 404-321-6111 ext. 2484
- TPA (Health Net) will call to begin process within 5 business days
The Choice Program Third Party Administrator (TPA) contracts with Health Net and TriWest include all inpatient and outpatient medical services that are normally provided in the Veterans Medical Benefits Package except for the following:

- Nursing home care
- Hospice
- Long Term Acute Hospitals (LTAC)
- Homemaker and home health aide services
- Chronic dialysis treatments
- Dental care
- Pediatric services
- Compensation and Pension (C&P) examinations
Medical Services Not Covered Under the Choice Program

- All faxes need to include the Choice Authorization number given to the Choice Provider:
  - Durable Medical Equipment (DME), including eyeglasses
    - Prosthetics
    - Fax 404-728-5086
    - Phone 404-321-6111 ext. 2202
    - Optical Clinic
    - Fax 404-417-1501
    - Phone 404-321-6111 ext. 5057
  - Non-urgent/non-emergent medications
    - Pharmacy
    - Fax 404-327-4957
    - Phone 404-321-6111 ext. 7690
  - Emergency Care notification
    - TAP 404-329-2222
    - 404-329-2220
    - 800-224-4087
Medical Services Not Covered Under the Choice Program

- Payment of Emergency Care and Urgent medications (14 day supply)
  - ER provider must mail original claim form to VA
    - Must not bill other health insurance
  - Mail medication receipts and Choice Authorization number

VA Medical Center
Attn: Fee Basis (16)
1670 Clairmont Road
Decatur, GA 30033
  - Status: 404-321-6111 Ext. 2138/2139/2144

- Adverse credit reporting activity as a result of delayed non-VA health care payments 1-877-881-7618
Impact

- The Choice Program does not impact your existing VA health care or any other VA benefit.

- If you are satisfied with your wait time at a VA facility and wish to continue waiting for VA care, there is nothing you need to do at this time.

- Non-VA care is only covered by VA for medical needs which have been approved by your VA physician. We can happily schedule an appointment for other medical needs, but the VA can only cover the cost of care related to your VA-approved health needs.
Gary Herber
Keynote Address

Dr. Russell Gore

CELEBRATE
HONOR
REMEMBER
Thank You